The Future of Diversity, Equity, Inclusion and Belonging 2023

Maintain the momentum of DEIB during times of uncertainty







There's still much to be improved when it comes to DEIB

We asked respondents to rate their organizations on a scale ranging from undeveloped to expert



Only 14% rate their organization as advanced or expert



Most rate their firm as only intermediate (37%) or beginning (31%)



Another 18% rate their organization as undeveloped, the lowest level

Furthermore, only 7% score their DEIB program at an 8 or above on a 10-point scale, where 1 is extremely ineffective and 10 is perfectly effective

To improve their DEIB performance, organizations are going to have to overcome major barriers

When asked about the barriers to increasing effectiveness of DEIB, respondents were most likely to cite:





identify DEIB



Most organizations measure the state of DEIB, but this often means using only basic data on legally protected classes



The majority (79%) of responding organizations measure DEIB

However, 55% are just using basic workforce data, and this is the only answer cited by over half of respondents

Less than half are measuring important metrics such as:

- **Employee retention**
- Diversity within leadership ranks
- Engagement/satisfaction levels
- Pay equity data

Women and ethnic/racial minorities are not fully represented at the level of senior positions

When looking at the presence of women in top leadership roles we found:

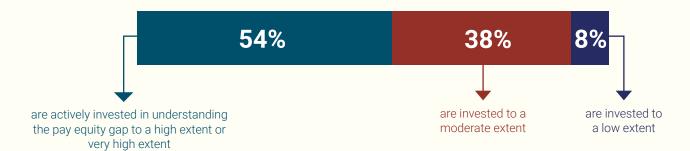
55% say that less than 41% of their top leaders are women

The stats are even more grim when we look at racial/ethnic minorities in leadership positions:

say that ethnic/racial minorities in their organization make up less than 20% of their top leaders, despite the fact that such minorities are about 40% of the U.S. workforce¹



How high a priority is pay equity?



Organizations could be doing more DEIB training to improve the effectiveness of their programs

74% have DEIB-related L&D programs

Among those that do,

53% say they include all employees in those programs

say unconscious bias training was most commonly incorporated into DEIB L&D programs Other forms of DEIB training used by half or more of organizations include:



Inclusion awareness training



Performance management training

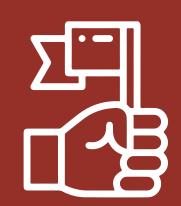
However, only

34% include microaggression training

How do DEIB leaders* differ?

Compared to DEIB laggards**, DEIB leaders are:

- → Over 7X more likely to rate their DEIB initiatives 7 or above on a 10-point scale
- ightarrow Over 2X as likely to have better representation of women and racial/ethnic minorities in top leadership
- ightarrow Over $2 \mathrm{X}$ more likely to offer DEIB-related L&D to all employees
- More likely to use all DEIB-related metrics to a higher extent



Consider these strategies



Utilize data and metrics



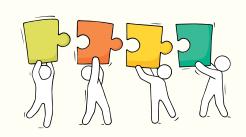
Ensure all employees are eligible for DEIB-related training



Ensure leaders are prioritizing DEIB



Evaluate leadership succession planning to ensure it includes a diverse representation of employees



About the Survey



The Future of Diversity, Equity, Inclusion and Belonging survey ran from December 2022 to February 2023. We gathered 255 complete and partial responses from HR professionals in virtually every industry vertical. Respondents are located all over the world, but most of them reside in North America, especially the United States.



- * **DEIB leader organizations**: These represent respondents who answered the question "At what stage of development is diversity, equity, inclusion and belonging (DEIB) within your organization?" as 'Advanced' or 'Expert'.
- ** **DEIB laggard organizations:** These who answered the same question as 'Undeveloped', 'Beginning' or 'Intermediate'.



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